



SUPPLY CHAIN MAPPING

Supplier Handbook



www.xylene.io



Dear Supplier,

You have been invited by your customer to join Xylene's Digital Platform.

With us you can manage your customer requests, share certifications as well as onboard your own suppliers.

These benefits are provided to you for **free**.

Map your supply chain in a couple of clicks.

Xylene's Digital Platform

Transparency for your supply chain. Verified.

Xylene is the one stop solution for digital and transparent supply chains.

Since 2019, Xylene supports companies in the food, textile, minerals and luxury industries in complying with regulations and certifications, tracing their raw materials from source to the point of sale, and engaging with consumers.

OUR CUSTOMERS



OUR PARTNERS



What you can expect

Transparency is your first step to success.

With Xylene you can:

- Upload certification and exchange documents with your customer;
- Invite your suppliers;
- Visualise your supply chain and identify risks;
- Request certifications and receive automatic alarms when they expire.

The screenshot displays the Xylene web application interface. On the left is a dark sidebar with the Xylene logo and a navigation menu. The main content area shows a 'SUPPLY CHAIN WORLD MAP' with a Google Maps-style interface. The map features several red and green location markers labeled T1, T2, T3, T4, and T5, connected by black lines representing supply chain routes. The sidebar menu includes sections for HOME, OPERATIONS, NETWORK & CONTACTS, and AUDITS. The top of the interface shows a search bar, language settings (English), a notification bell, and a user profile for Belle Bertrand. The footer contains copyright information (2018 - 2021 Xylene GmbH) and links for About, Privacy Policy, Support, and Contact us.

Get started in less than 5 minutes

Visualise and manage your supply chain in a couple of clicks and for free.



Sign up

Input your email address, a password, and your credentials.



Manage your company profile

Invite your colleagues



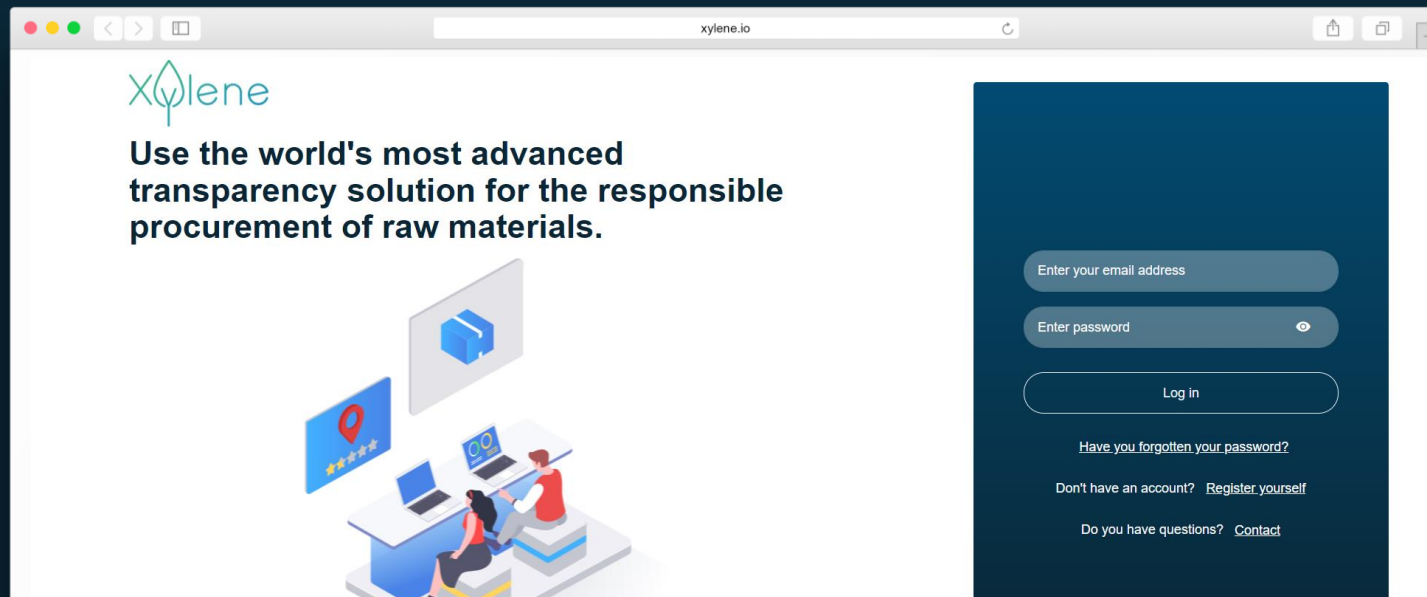
Set your commodities

Input the commodities you are buying from your suppliers.



Onboard your suppliers

Send an invitation to your suppliers.



Our support page on our website will guide you through the sign up process:

<https://xylene.io/support/>

Our in app user guide will guide you through the other steps:

<https://app.xylene.io/support>

FAQ

What can I expect from Xylene?

How much does it cost?

- As a supplier you will benefit of Xylene's Supply Chain Mapping completely for **free**, as well as your suppliers.

What level of transparency can I achieve?

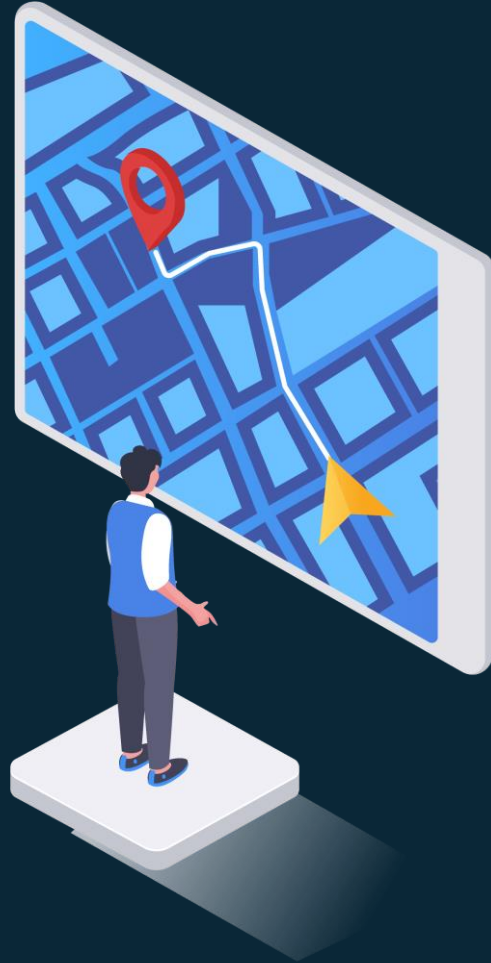
- You can visualise and exchange information and documentation with all your direct suppliers for free.
- If you reach a targeted T1 visibility in 30 days, you can unlock full features for free for 3 months.

Is my data secure?

- Your data is secured and stored in the European Union. Xylene has partnered up with Amazon Web Services to provide you security, compliance, and resiliency.

Who can see my data?

- You decide who sees your data, only if you share them. Only your supplier/customer can see the data you share with them.
- Your suppliers and their data can only be seen by you and not by your customers. Your customer can only see in which region your suppliers are located.



Visit our Support page

<https://xylene.io/support/>

Contact us

We look forward to meeting you!

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